



LIMITED WARRANTY

Standard products sold are warranted by Sunway, Inc., dba Stratis Industries (Stratis), only to original purchaser for resale or for use in business or to original equipment manufacturer, to be free from defects in workmanship and/or materials. Subject to the limitations below, Stratis warrants that each product will perform their intended function under normal installation, use, and service provided the failure was not caused by accident or deliberate misuse. Any part which is determined by Stratis to be defective in material or workmanship after inspection and returned to Stratis or an authorized, by Stratis, location will be, as the exclusive remedy, repaired, restored and/or replaced with a new part at Stratis' option during the warranty period. Unless otherwise stated, the Customer is responsible for all freight and labor charges associated with the warranted item.

The purchaser must contact Stratis directly in writing for any warranty claim to be processed. (Stratis may request a photograph) In order to process warranty claims, the following is required: specific nature and date of problem, proof of purchase, and manufacturing date code of the part (where applicable). Any and all defective parts must be received by Stratis, at our factory, within 60 days of written claim notice receipt. Returns must follow Stratis' return policy. The repaired, restored, or replacement product will be returned to customer at Stratis' expense via standard ground shipment to 48 contiguous states or via Stratis' choice of carrier where applicable.

Each product sold by Stratis falls under its own limited warranty. To the extent that a component or product is warranted by a third party, Stratis conveys all of its rights under that warranty to the original customer, to the extent permitted.

- 5 years- Assisted Living, Behavioral, Medical, and Office Furniture, 3-dimensional laminate (Thermofoil), Thermally fused laminate, & High pressure laminate table tops, Wall Panels, Novus monitor arms (manufacturer warranty)
- 12 years- Composite phenolic laminate table tops and keyboard trays
- 12 years- Structural (table bases, electric workstations)
- 15 years- Articulating arm mechanisms (applicable manufacturer warranty)
- 3 years- Electrical parts for Height Adjustable Furniture (includes motor, control box, switch, and manual crank)
- Power Grommets (applicable manufacturer warranty)
- 1 year – Ergonomic Office Accessories (Thermofoil Keyboard Trays, Footrests, Wrist Rests, and Benchmates)
- Custom products (private label or any non-standard product) carry no warranty unless specifically agreed to in writing through Stratis

Stratis makes no other warranty, expressed or implied, for associated damages, labor costs, shipping and handling charges, or any condition occurring as a result of improper installation, repair, or replacement of the part or on conditions occurring after installation by the purchaser including and without limitation, the purchaser's misapplication of the product or use beyond a normal 8 hour work day. In no event shall our liability under this warranty exceed the original purchase price of the product determined to be defective. Any claim against Stratis permitted under this agreement and not brought within 6 months after cause of action accrues shall be deemed waived by purchaser. Purchaser agrees to not seek any remedies except for those remedies permitted by this agreement. This warranty is non-transferable and only covers Buyer's immediate purchasers of the products. This warranty is not valid outside the United States and Canada.

THESE WARRANTIES ARE STRATIS' ONLY WARRANTIES AND ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. STRATIS MAKES NO IMPLIED WARRANTIES OF ANY KIND INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

STRATIS' TOTAL LIABILITY FOR ANY PRODUCT OR SERVICE PROVIDED IS LIMITED TO THE COST OF THE PRODUCT(S) OR SERVICE(S) (AS APPLICABLE) IN REGARDS TO THE CLAIM. IN NO EVENT WHETHER IN CONTRACT, INDEMNITY, WARRANTY, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE WILL STRATIS BE LIABLE FOR ANY DIRECT, SPECIAL, INDIRECT, INCIDENTAL, EXEMPLARY OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO: DAMAGES FOR LOSS OF PROFITS OR INCOME, LOSS OF USE, DOWNTIME, COVER, OR EMPLOYEE OR INDEPENDENT CONTRACTOR WAGES, PAYMENTS AND BENEFITS, CERTAIN STATES MAY CONFER ADDITIONAL RIGHTS REGARDING WARRANTIES AND IN THOSE STATES STRATIS' LIABILITY AND THE LIABILITY OF STRATIS' SUPPLIERS, SHALL BE LIMITED TO THE FULLEST EXTENT PERMITTED BY LAW.

This warranty does not apply to:

- Defects caused by improper installation
- Any product that has been modified, altered, repaired, or tampered with by any person other than an authorized representative of Stratis Industries
- Third party materials applied to the products; including chemicals (unless chemicals are approved for use on materials*)
- Products subject to improper use and conditions or normal wear
- Defects or damages caused by accidents, fire, casualty, Act of God, or any other occurrence beyond the manufacturer's control
- Damage in shipment caused by the carrier

*Contact Stratis for a list of approved chemicals

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