



LIMITED WARRANTY HEIGHT ADJUSTABLE DESKS

Standard products sold are warranted by Sunway, Inc. dba Stratis Industries (Stratis), only to Purchasers for resale or for use in business or original equipment manufacture, free from defects in workmanship and/or materials and will perform their intended function under normal installation. Any part which is determined by Stratis to be defective in material or workmanship after inspection and returned to Stratis or an authorized, by Stratis, location, shipping costs prepaid by Purchaser, will be, as the exclusive remedy, repaired or replaced at Stratis' option during the warranty period.

This warranty applies to use of the product in an 8 hour shift.

Maximum 12 years- structural (metal); 5 years- 3-dimensional laminate (thermofoil) & high pressure laminate table tops; 12 years- composite phenolic laminate table tops; 3 years- electrical parts (includes motor, control box, switch, and manual crank)

The Purchaser must contact Stratis directly in writing for any warranty claim to be processed (Stratis may request a photograph). In order to process warranty claims, the following is required: specific nature and date of problem, proof of purchase, and manufacturing date code of the part.

Returns must follow Stratis' return policy. The repaired or replacement product will be returned to customer via standard ground shipment to 48 contiguous states or via Stratis' choice of carrier where applicable.

Stratis makes no other warranty, expressed or implied, for associated damages, labor costs, shipping and handling charges, or any condition occurring as a result of improper installation, repair, or replacement of the Part or on conditions occurring after installation by the Purchaser including and without limitation, the purchaser's misapplication of the product. In no event shall our liability under this warranty exceed the original purchase price of the product determined to be defective. This warranty is non-transferable and is not valid outside the United States and Canada.

Custom products carry no warranty unless specifically agreed to in writing through Stratis.

This warranty does not apply to:

- Defects caused by improper installation
- Any product that has been modified, altered, repaired, or tampered with by any person other than an authorized representative of Stratis Industries
- Third party materials applied to the products; including chemicals (unless chemicals are approved for use on materials*)
- Products subject to improper use and conditions
- Damage in shipment caused by the carrier

*Contact Stratis for a list of approved chemicals

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