



LIMITED WARRANTY

Standard products sold are warranted by Stratis Industries (Stratis), formerly Sunway Inc., only to original purchaser for resale or for use in business or to original equipment manufacturer, to be free from defects in workmanship and/or materials. Subject to the limitations below, Stratis warrants that all standard products (products on current Dealer Price Lists) will perform their intended function under normal installation for a period of one (1) year after date of purchase – provided the failure was not caused by accident or deliberate misuse. Any part which is determined by Stratis to be defective in material or workmanship after inspection and returned to Stratis or an authorized, by Stratis, location, shipping costs prepaid, will be, as the exclusive remedy, repaired, restored and/or replaced with a new part at Stratis' option during the warranty period.

The following exceptions to the one year warranty apply:

- 5 years- 3-dimensional laminate (thermofoil) & high pressure laminate table tops and keyboard trays
- 12 years- composite phenolic laminate table tops and keyboard trays
- 3 years- electrical parts (includes motor, control box, switch, and manual crank)
- 12 years- structural (desks, tables, workstations)
- 5 years- Cam Lock arm mechanisms (ARMCML(-Z) & ARMTCH-G)
- Custom products (any non-standard product) carry no warranty unless specifically agreed to in writing through Stratis

The purchaser must contact Stratis directly in writing for any warranty claim to be processed. (Stratis may request a photograph) In order to process warranty claims, the following is required: specific nature and date of problem, proof of purchase, and manufacturing date code of the part (where applicable). Any and all defective parts must be received by Stratis, at our factory, within 60 days of written claim notice receipt.

Returns must follow Stratis' return policy. The repaired, restored, or replacement product will be returned to customer at Stratis' expense via standard ground shipment to 48 contiguous states or via Stratis' choice of carrier where applicable.

Stratis makes no other warranty, expressed or implied, for associated damages, labor costs, shipping and handling charges, or any condition occurring as a result of improper installation, repair, or replacement of the part or on conditions occurring after installation by the purchaser including and without limitation, the purchaser's misapplication of the product or use beyond a normal 8 hour work day. In no event shall our liability under this warranty exceed the original purchase price of the product determined to be defective. Any claim against Stratis permitted under this agreement and not brought within 6 months after cause of action accrues shall be deemed waived by purchaser. Purchaser agrees to not seek any remedies except for those remedies permitted by this agreement. This warranty is non-transferable and is not valid outside the United States and Canada.

This warranty does not apply to:

- Defects caused by improper installation
- Any product that has been modified, altered, repaired, or tampered with by any person other than an authorized representative of Stratis Industries
- Third party materials applied to the products; including chemicals (unless chemicals are approved for use on materials*)
- Products subject to improper use and conditions or normal wear
- Defects or damages caused by accidents, fire, casualty, Act of God, or any other occurrence beyond the manufacturer's control
- Damage in shipment caused by the carrier

*Contact Stratis for a list of approved chemicals

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